



The Office of the Comptroller of the Currency's

FY 2023

Affirmative Action Plan

for the

Recruitment, Hiring, Advancement, and

Retention of Persons with Disabilities

Affirmative Action Plan for the Recruitment, Hiring, Advancement, and Retention of Persons with Disabilities

<u>Section I: Efforts to Reach Regulatory Goals</u>	1
<u>Section II: Model Disability Program</u>	1
A. Plan to Provide Sufficient & Competent Staffing for the Disability Program	2
B. Plan to Ensure Sufficient Funding for the Disability Program	3
<u>Section III: Program Deficiencies in the Disability Program</u>	3
<u>Section IV: Plan to Recruit and Hire Individuals with Disabilities</u>	3
A. Plan to Identify Job Applicants with Disabilities	3
B. Plan to Establish Contacts with Disability Employment Organizations	4
C. Progression Towards Goals (Recruitment and Hiring)	4
<u>Section V: Plan to Ensure Advancement Opportunities for Employees with Disabilities</u>	6
A. Advancement Program Plan	6
B. Career Development Opportunities	6
C. Awards	7
D. Promotions	9
<u>Section VI: Plan to Improve Retention of Persons with Disabilities</u>	13
A. Voluntary and Involuntary Separations	13
B. Accessibility of Technology and Facilities	14
C. Reasonable Accommodation Program	15
D. <u>Personal Assistance Services Allowing Employees to Participate in the Workplace</u>	15
<u>Section VII: EEO Complaint and Findings Data</u>	15
A. EEO Complaint Data Involving Harassment	15
B. EEO Complaint Data Involving Reasonable Accommodation	16
<u>Section VIII: Identification and Removal of Barriers</u>	16

Affirmative Action Plan for the Recruitment, Hiring, Advancement, and Retention of Persons with Disabilities

To capture agencies' affirmative action plan for persons with disabilities (PWD) and persons with targeted disabilities (PWTD), EEOC regulations (29 C.F.R. § 1614.203(e)) and MD-715 require agencies to describe how their affirmative action plan will improve the recruitment, hiring, advancement, and retention of applicants and employees with disabilities.

Section I: Efforts to Reach Regulatory Goals

EEOC regulations (29 CFR §1614.203(d)(7)) require agencies to establish specific numerical goals for increasing the participation of persons with disabilities and persons with targeted disabilities in the federal government

1. Using the goal of 12% as the benchmark, does your agency have a trigger involving PWD by grade level cluster in the permanent workforce? If "yes", describe the trigger(s) in the text box.

- a. Cluster GS-1 to GS-10 (PWD) Answer Yes
- b. Cluster GS-11 to SES (PWD) Answer Yes

New B4-1 in Data Insight (DI): The participation rate for PWD in grade clusters GS-1 to GS-10 was 11.62 percent and for GS-11 to SES was 10.32 percent in FY 2023, below the 12.0 percent goal. {See attached report in the supplemental documents for footnotes.}

*For GS employees, please use two clusters: GS-1 to GS-10 and GS-11 to SES, as set forth in 29 C.F.R. § 1614.203(d)(7). For all other pay plans, please use the approximate grade clusters that are above or below GS-11 Step 1 in the Washington, DC metropolitan region.

2. Using the goal of 2% as the benchmark, does your agency have a trigger involving PWTD by grade level cluster in the permanent workforce? If "yes", describe the trigger(s) in the text box.

- a. Cluster GS-1 to GS-10 (PWTD) Answer Yes
- b. Cluster GS-11 to SES (PWTD) Answer Yes

New B4-1 in DI: The participation rate of PWTD in the grade clusters GS-1 to GS-10 was 1.52 percent and for GS-11 to SES was 1.81 percent in FY 2023, below the goal of 2.0 percent.

Grade Level Cluster(GS or Alternate Pay Plan)	Total	Reportable Disability		Targeted Disability	
	#	#	%	#	%
Numerical Goal	--	12%		2%	
Grades GS-11 to SES	3092	319	10.32	56	1.81
Grades GS-1 to GS-10	525	61	11.62	8	1.52

3. Describe how the agency has communicated the numerical goals to the hiring managers and recruitment staff

Numerical goals are communicated through a variety of methods, including the agency's balanced scorecard, internal presentations, and briefings, such as the annual MD-715 review, annual business unit briefings, and all special request workforce analyses and reports. The annual MD-715 summary is posted on the OCC's website.

Section II: Model Disability Program

Pursuant to 29 C.F.R. § 1614.203(d)(1), agencies must ensure sufficient staff, training and resources to recruit and hire persons with disabilities and persons with targeted disabilities, administer the reasonable accommodation program and special emphasis program, and oversee any other disability hiring and advancement program the agency has in place.

A. PLAN TO PROVIDE SUFFICIENT & COMPETENT STAFFING FOR THE DISABILITY PROGRAM

1. Has the agency designated sufficient qualified personnel to implement its disability program during the reporting period? If “no”, describe the agency’s plan to improve the staffing for the upcoming year.

Answer Yes

2. Identify all staff responsible for implementing the agency's disability employment program by the office, staff employment status, and responsible official.

Disability Program Task	# of FTE Staff By Employment Status			Responsible Official (Name, Title, Office Email)
	Full Time	Part Time	Collateral Duty	
Processing applications from PWD and PWT	30	1	0	Edre Escarre@occ.treas.gov
Special Emphasis Program for PWD and PWT	5	0	0	Shirur Shilish@occ.treas.gov
Architectural Barriere Act Compliance	5	0	0	Sheila N Rad Director of Workplace Services Sheila.Namat@hhr.ad@occ.treas.gov
Section 508 Compliance	13	0	0	Rodreytker@occ.treas.gov
Answering questions from the public about hiring authorities that take disability into account	30	1	0	Edre Escarre@occ.treas.gov
Processing reasonable accommodation requests from applicants and employees	2	0	0	Kelly.rattista@occ.treas.gov

3. Has the agency provided disability program staff with sufficient training to carry out their responsibilities during the reporting period? If “yes”, describe the training that disability program staff have received. If “no”, describe the training planned for the upcoming year.

Answer Yes

Disability Accommodations Coordinator takes annual training courses to maintain the Americans with Disabilities Act (ADA) Coordinator Training Certification and to remain abreast of the latest reasonable accommodation (RA) regulations, case law, news, and issues. All human resources (HR) professionals are required to complete online courses related to veterans' employment, which include disability components. This training, provided by the Treasury Department, is mandated by Executive Order (EO) 13518. HR representatives are also required to complete annual training on the No FEAR Act, which includes a disability component. The OCC plans a more focused training effort for all HR specialists who are responsible for advising hiring managers regarding use of special hiring authorities. The Workplace Services team receives continuing office's technical representative training for

overseeing contractor performance.

B. PLAN TO ENSURE SUFFICIENT FUNDING FOR THE DISABILITY PROGRAM

Has the agency provided sufficient funding and other resources to successfully implement the disability program during the reporting period? If “no”, describe the agency’s plan to ensure all aspects of the disability program have sufficient funding and other resources.

Answer Yes

Section III: Program Deficiencies In The Disability Program

Section IV: Plan to Recruit and Hire Individuals with Disabilities

Pursuant to 29 C.F.R. §1614.203(d)(1)(i) and (ii), agencies must establish a plan to increase the recruitment and hiring of individuals with disabilities. The questions below are designed to identify outcomes of the agency’s recruitment program plan for PWD and PWTD

A. PLAN TO IDENTIFY JOB APPLICATIONS WITH DISABILITIES

- 1. Describe the programs and resources the agency uses to identify job applicants with disabilities, including individuals with targeted disabilities.

• Utilizes the Workforce Recruitment Program (WRP) as a source for recruiting disabled students and graduating seniors, including disabled veterans. • Maximizes the Pathways Intern Program to hire interns with targeted disabilities. • Continues outreach efforts to disability and military student offices to promote entry-level and internship opportunities. • Participates in recruitment events, fairs, and conferences, e.g., Hiring Heroes, Federal Disability Workforce Consortium, Department of Labor’s WRP Training, and Treasury Department’s Veteran Employment Summit at the Treasury Executive Institute to market the OCC and its job opportunities. • Continues to explore networking websites to enhance outreach efforts to individuals with disabilities. • Works with HR specialists and selecting officials, by way of training and communication meetings, to encourage the use of special appointing authorities. Additionally, RA statements are included on all job announcements to ensure applicants with disabilities are informed of a available RA. • Encourages all managers and supervisors to consider the benefits of hiring individuals with disabilities and using the Schedule A hiring authority.

- 2. Pursuant to 29 C.F.R. §1614.203(a)(3), describe the agency’s use of hiring authorities that take disability into account (e.g., Schedule A) to recruit PWD and PWTD for positions in the permanent workforce

OCC positions can be filled by using Schedule A and Veterans’ Appointment Authorities to non competitively appoint PWD and PWTD and veterans with a service-connected disability rating of 30 percent or more. The OCC’s Schedule A Program Manager (PM) continues to evaluate upcoming and current positions for marketing to veterans and PWD. We continue to leverage non-competitive hiring authorities and extend partnerships with veteran service organizations. The PM also received résumés via email from Schedule A applicants and forwarded them to the servicing HR specialists, as well as alerted candidates to submit their résumés online. The PM alerted both hiring managers and HR staffing specialists on the value of hiring external disabled applicants and a available resources for locating such candidates.

- 3. When individuals apply for a position under a hiring authority that takes disability into account (e.g., Schedule A), explain how the agency (1) determines if the individual is eligible for appointment under such authority; and, (2) forwards the individual’s application to the relevant hiring officials with an explanation of how and when the individual may be appointed.

When individuals apply utilizing the Schedule A hiring authority, their applications are reviewed by the servicing HR specialist,

who confirms that the applicants meet the qualification requirements of the announced position and have provided required proof of disability. Applicants applying under the Schedule A hiring authority who are deemed qualified are referred to the hiring manager on a Schedule A certificate of eligibility with guidance on selection procedures including the application of veterans' preference, when applicable. Managers have the option to interview and/or hire from the Schedule A certificate or to consider other candidates from other issued certificates (Merit Promotion, Non-Competitive, Veterans Recruitment Appointment, etc.). Alternatively, when individuals submit their résumés directly to the Special Placement Program Coordinator (SPPC) for vacant positions within the OCC, the SPPC refers applicants to the www.occ.gov/careers website to apply for any specific job announcement for which they want consideration. Applicants are also reminded to submit supplemental documentation that makes them eligible for a Schedule A appointment. The OCC also informs applicants, via email, that they must clearly state in the application that they wish to apply via Schedule A.

- 4. Has the agency provided training to all hiring managers on the use of hiring authorities that take disability into account (e.g., Schedule A)? If "yes", describe the type(s) of training and frequency. If "no", describe the agency's plan to provide this training.

Answer Yes

• Veteran Employment Training for Federal Hiring Managers: All OCC managers, supervisors, and selected HR professionals are required to complete online courses related to veterans' employment. This training, provided by the Treasury Department, is mandated by Executive Order 13518 and assigned to those individuals required to take it in the Integrated Talent Management learning system. This training is provided to all newly hired managers, those who become managers, and selected HR professionals throughout the year, and annually to managers, supervisors, and selected HR professionals. • Merit System Principles, Prohibited Personnel Practices, and Whistleblower Protection: This course covers the merit system principles, prohibited personnel practices, whistleblower protection, role of the Whistleblower Ombudsman, and role of the Office of Special Counsel. Training is offered at least every three years. • Human Capital Fundamentals for New Managers: This training reviews the OCC's manager roles and responsibilities, providing guidance to help newly hired or promoted managers. Topics covered include competencies that are central to the manager's role and responsibilities in human capital management, and HR processes that are essential to successfully performing supervisor functions (e.g., managing telework, administering leave, managing travel, and the use of hiring authorities, including those that take disabilities into account). These sessions are offered two to three times a year for new managers.

B. PLAN TO ESTABLISH CONTACTS WITH DISABILITY EMPLOYMENT ORGANIZATIONS

Describe the agency's efforts to establish and maintain contacts with organizations that assist PWD, including PWTD, in securing and maintaining employment.

• Hold periodic meetings with professional organizations to share the OCC's process for providing vacancy announcements, and to share information about opportunities, including career development tracks. These organizations may include George Mason University, George Washington University, Gallaudet University, The Arc-Montgomery County and Northern Virginia, Virginia Department for Aging and Rehabilitative Services, Understood, and Maryland Department of Rehabilitation Services. • Attend specialty conferences and career/job fairs to share information about the OCC's mission, work environment, and job opportunities. • Host brown-bag lunches and roundtable discussions with organizations that assist PWD/PWTD, hiring managers/senior management, and HC staff.

C. PROGRESSION TOWARDS GOALS (RECRUITMENT AND HIRING)

- 1. Using the goals of 12% for PWD and 2% for PWTD as the benchmarks, do triggers exist for PWD and/or PWTD among the new hires in the permanent workforce? If "yes", please describe the triggers below.

- a. New Hires for Permanent Workforce (PWD) Answer Yes
- b. New Hires for Permanent Workforce (PWTD) Answer Yes

New B1 in DI: • PWD Hires: 9.68% vs. 12.0% • PWTD Hires: 0.81% vs. 2.0% Hiring rates of PWD and PWTD were below the EEOC goals of 12.0 percent and 2.0 percent, respectively.

New Hire	Total (#)	Reportable Disability		Targeted Disability	
		Permanent Workforce (%)	Temporary Workforce (%)	Permanent Workforce (%)	Temporary Workforce (%)
% of Total Applicants	0				
% of Qualified Applicants	0				
% of New Hires	0				

2. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the new hires for any of the mission-critical occupations (MCO)? If “yes”, please describe the trigger below. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

- a. New Hire for MCO (PWD) Answer: N/A
- b. New Hire for MCO (PWTD) Answer: N/A

The OCC, a second-level component of Treasury, does not have complete analysis of applicant flow data required to submit a response to this question. Given Treasury’s commitment to provide accurate and reliable data, based on the challenge identified in the Executive Summary, Treasury made the decision to exclude applicant flow data from the FY 2023 MD-715 submission. Treasury’s Office of Civil Rights and Equal Employment Opportunity (OCRE) effort and initiative in FY 2024 will provide Treasury the opportunity to submit complete applicant flow data and Part J response for the FY 2024 MD-715 report.

New Hire to Mission-Critical Occupation	Total (#)	Reportable Disability	Targetable Disability
		New Hire (%)	New Hire (%)
Numerical Goals	--	12%	2%

3. Using the relevant applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the qualified internal applicant for any of the mission-critical occupations (MCO)? If “yes”, please describe the trigger below. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

- a. Qualified Applicant for MCO (PWD) Answer: N/A
- b. Qualified Applicant for MCO (PWTD) Answer: N/A

The OCC, a second-level component of Treasury, does not have complete analysis of applicant flow data required to submit a response to this question. Given Treasury’s commitment to provide accurate and reliable data, based on the challenge identified in the Executive Summary, Treasury made the decision to exclude applicant flow data from the FY 2023 MD-715 submission. Treasury’s OCRE effort and initiative in FY 2024 will provide Treasury the opportunity to submit complete applicant flow data and Part J response for the FY 2024 MD-715 report.

4. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among employee promoted to any of the mission-critical occupation (MCO)? If “yes”, please describe the trigger below. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

- a. Promotion for MCO (PWD) Answer: N/A
- b. Promotion for MCO (PWTD) Answer: N/A

The OCC, a second-level component of Treasury, does not have complete analysis of applicant flow data required to submit a response to this question. Given Treasury’s commitment to provide accurate and reliable data, based on the challenge identified in

In the Executive Summary, Treasury made the decision to exclude applicant flow data from the FY 2023 MD-715 submission. Treasury's OCRE efforts and initiatives in FY 2024 will provide Treasury the opportunity to submit complete applicant flow data and Part J responses for the FY 2024 MD-715 report.

Section V: Plan to Ensure Advancement Opportunities for Employees with Disabilities

Pursuant to 29 C.F.R. §1614.203(d)(1)(iii), agencies are required to provide sufficient advancement opportunities for employees with disabilities. Such activities might include specialized training and mentoring programs, career development opportunities, awards programs, promotions, and similar programs that address advancement. In this section, agencies should identify, and provide data on programs designed to ensure advancement opportunities for employees with disabilities.

A. ADVANCEMENT PROGRAM PLAN

Describe the agency's plan to ensure PWD, including PWTD, have sufficient opportunities for advancement.

• Encourage diverse employee (including PWD/PWTD) participation in management, leadership, and career development programs through employee network groups (ENG) and a variety of other communication venues throughout the agency. Developmental opportunities will continue to be broadly communicated to all employees through internal weekly ("What's New at the OCC") and monthly (SuperVisions) newsletters, and website postings. Opportunities also will be shared by ENG's. • Managers will be reminded to consider PWD/PWTD for developmental opportunities as part of their individual development planning process. All vacancy announcements will be posted on the OCC's Opportunities Board.

B. CAREER DEVELOPMENT OPPORTUNITIES

1. Please describe the career development opportunities that the agency provides to its employees.

• The EXCEL I Program, sponsored by the Large Bank Supervision (LBS) department, provides bank examiners in pay band NB-V with opportunities to develop expertise in one of eight specialty areas. • The EXCEL II Program expanded professional development opportunities for bank examiners in pay band NB-IV in the eight specialty areas of the EXCEL I Program. • The Honors Attorney Program is designed to provide cross-training and developmental assignments to equip attorneys with legal skills and experiences across multiple legal practice areas. • The Leadership Exploration and Development (LEAD) Program is an enterprise-wide leadership development program targeted to employees at the NB-V to NB-VI.2 levels, to help develop specific competencies aligned to skills and abilities needed at the team leader and/or manager level. • The MCBS Career Forums and Uniform Commission Examination (UCE) Recognition Events Program for Bank Examiners provide bank examiners a series of opportunities to build and maintain professional networks, understand different career paths, and learn from different leaders at key points along their development journey. It also includes events designed to recognize successful completion of the UCE and promotion to the National Bank Examiner (NBE) designation. • External and agency training and development courses are available to all employees, in the classroom, online, and through virtual and self-study methods. • Temporary details and short-term work assignments are advertised to all employees on the agency's Opportunities Board internal website.

2. In the table below, please provide the data for career development opportunities that require competition and/or supervisory recommendation/ approval to participate.

Career Development Opportunities	Total Participants		PWD		PWTD	
	Applicants (#)	Selectees (%)	Applicants (%)	Selectees (%)	Applicants (%)	Selectees (%)
Detail Programs	38	19%	2.63%	0.00%	0.00%	0.00%
Other Career Development Programs	2705	184%	4.55%	10.33%	N/A	1.09%
Training Programs	361	340%	10.51%	10.03%	1.77%	1.66%
Fellowship Programs	N/A	N/A	N/A	N/A	N/A	N/A
Internship Programs	30	5%	5.28%	40.00%	1.98%	0.00%

Career Development Opportunities	Total Participants		PWD		PWTD	
	Applicants (#)	Selectees (#)	Applicants (%)	Selectees (%)	Applicants (%)	Selectees (%)
Mentoring Programs	3617	87	10.51%	10.34%	1.77%	1.15%
Coaching Programs	280	16	9.78%	12.12%	1.68%	1.21%

3. Do triggers exist for PWD among the applicants and/or selectees for any of the career development programs? (The appropriate benchmarks are the relevant applicant pool for the applicants and the applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe you plan to provide the data in the text box.

- a. Applicants (PWD) Answer Yes
- b. Selections (PWD) Answer Yes

Note: N/A means “Not Applicable” and ADNA means “Applicant data not available.” Applicant data are voluntarily self-identified. As such, a program may have selection data but not applicant data. (See attached report in the supplemental documents for footnote.) The OCC does not have a formal career development program (CDP); only agencies with formal CDPs are equipped to collect and report applicant pool data in the MD-715 workforce data tables. The OCC has populated the above Career Development Opportunities table with agency informal career development program data. All applicant rates are below the EEOC goal of 12 percent. For selections, the difference is less than 1 percent and not considered a trigger in all the programs, except Detail Programs.

4. Do triggers exist for PWTD among the applicants and/or selectees for any of the career development programs? (The appropriate benchmarks are the relevant applicant pool for the applicants and the applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe you plan to provide the data in the text box.

- a. Applicants (PWTD) Answer Yes
- b. Selections (PWTD) Answer Yes

Note: N/A means “Not Applicable” and ADNA means “Applicant data not available.” Applicant data are voluntarily self-identified. As such, a program may have selection data but not applicant data. The OCC does not have a formal career development program (CDP); only agencies with formal CDPs are equipped to collect and report applicant pool data in the MD-715 workforce data tables. The OCC has populated the above Career Development Opportunities table with agency informal career development program data. The applicant rates for Detail Programs and Other Career Development Programs are greater than 1 percent difference and below the EEOC goal of 2 percent. The other programs are not considered as triggers. For selections, triggers do not exist in all programs and the difference is less than 1 percent difference, except for Internship Programs and Detail Programs.

. AWARDS

1. Using the inclusion rate as the benchmark, does your agency have a trigger involving PWD and/or PWTD for any level of the time-off awards, bonuses, or other incentives? If “yes”, please describe the trigger(s) in the text box.

- a. Awards, Bonuses, & Incentives (PWD) Answer No
- b. Awards, Bonuses, & Incentives (PWTD) Answer No

The OCC, as a second-level component of Teasely, does not currently have employee recognition and awards data equipped to submit a response to this question. Teasely is committed to providing accurate and reliable data and, therefore, will not provide awards data/information for this section until it can be assured the data are accurate and reliable.

Time-Off Awards	Total (#)	Reportable Disability %	Without Reportable Disability %	Targeted Disability %	Without Targeted Disability %
Time-Off Awards 1 - 10 hours: Given	137	3.68	3.95	6.25	3.16
Time-Off Awards 1-10 Hours: Total Hours	895	25.79	25.49	53.33	20.25
Time-Off Awards 1 - 10 Hours: Average Hours	6.53	1.84	0.21	13.28	-0.47
Time-Off Awards 11- 20 hours: Awards Given	8	0.53	0.16	0.00	0.63
Time-Off Awards 11 - 20 Hours: Total Hours	122	8.95	2.35	0.00	10.76
Time-Off Awards 11 - 20 Hours: Average Hours	15.25	4.47	0.47	0.00	5.38
Time-Off Awards 21 - 30 hours: Awards Given	7	0.00	0.23	0.00	0.00
Time-Off Awards 21 - 30 Hours: Total Hours	171	0.00	5.58	0.00	0.00
Time-Off Awards 21- 30Hours: Average Hours	24.43	0.00	0.80	0.00	0.00
Time-Off Awards 31 - 40 hours: Awards Given	5	0.00	0.16	0.00	0.00
Time-Off Awards 31 - 40 Hours: Total Hours	200	0.00	6.53	0.00	0.00
Time-Off Awards 31-40Hours: Average Hours	40	0.00	1.31	0.00	0.00
Time-Off Awards 41 or more Hours: Awards Given	0	0.00	0.00	0.00	0.00
Time-Off Awards 41 or more Hours: Total Hours	0	0.00	0.00	0.00	0.00
Time-Off Awards 41 or more Hours: Average Hours	0	0.00	0.00	0.00	0.00

Cash Awards	Total (#)	Reportable Disability %	Without Reportable Disability %	Targeted Disability %	Without Targeted Disability %
Cash Awards: \$501 - \$999: Awards Given	139	43.16	39.10	28.33	46.20
Cash Awards: \$501 - \$999: Total Amount	928,679	28,590.26	25,989.33	185,187.51	306,800.61
Cash Awards: \$501 - \$999: Average Amount	6,640.41	17,433.11	21,169	102,811.11	1,271
Cash Awards: \$1000 - \$1999: Awards Given	519	14.23	14.62	17.19	13.63
Cash Awards: \$1000 - \$1999: Total Amount	5,578,161	1,547,026	1,567,086	1,849,688	1,485,728
Cash Awards: \$1000 - \$1999: Average Amount	10,748.31	28,649.11	34,981.11	168,153.11	3,951
Cash Awards: \$2000 - \$2999: Awards Given	1	0.00	0.03	0.00	0.00
Cash Awards: \$2000 - \$2999: Total Amount	20,121	0.00	65,671	0.00	0.00
Cash Awards: \$2000 - \$2999: Average Amount	20,121	0.00	65,671	0.00	0.00
Cash Awards: \$3000 - \$3999: Awards Given	0	0.00	0.00	0.00	0.00
Cash Awards: \$3000 - \$3999: Total Amount	0	0.00	0.00	0.00	0.00

Cash Award	Total (#)	Reportable Disability %	Without Reportable Disability %	Targeted Disability %	Without Targeted Disability %
Cash Award : \$3000 - \$3999: s Average Amount	0	0.00	0.00	0.00	0.00
Cash Award s\$4000 - \$4999: s Award Given	0	0.00	0.00	0.00	0.00
Cash Award s\$4000 - \$4999: Total s Amount	0	0.00	0.00	0.00	0.00
Cash Award : \$4000 - \$4999: Average Amount	0	0.00	0.00	0.00	0.00
Cash Award s\$5000 or more: Award Given	0	0.00	0.00	0.00	0.00
Cash Award s\$5000 or more: Total s Amount	0	0.00	0.00	0.00	0.00
Cash Award s\$5000 or more: Average Amount	0	0.00	0.00	0.00	0.00

2. Using the inclusion rate as the benchmark, does your agency have a trigger involving BWD and/or PWD for quality step increase or performance-based pay increase? If "yes", please describe the trigger() in the text box.

- a. Pay Increase (PWD) Answer No
- b. Pay Increase (PWT) Answer No

See response above in #1.

Other Award	Total (#)	Reportable Disability %	Without Reportable Disability %	Targeted Disability %	Without Targeted Disability %
Total Performance Based Pay Increase Awarded	0	0.00	0.00	0.00	0.00

3. If the agency has other type of employee recognition programs are PWD and/or PWT recognized disproportionately more than employee without disabilities? (The appropriate benchmark is the inclusion rate.) If "yes", describe the employee recognition program and relevant data in the text box.

- a. Other Type of Recognition (PWD) Answer N/A
- b. Other Type of Recognition (PWT) Answer N/A

See response above in #1.

D. PROMOTIONS

1. Does your agency have a trigger involving PWD among the qualified internal applicant and/or electee for promotion to the senior grade level? (The appropriate benchmark are the relevant applicant pool for qualified internal applicant and the qualified applicant pool for electee.) For non-GS pay plan, please use the approximate senior grade level. If "yes", describe the trigger() in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

- a. SES
 - i. Qualified Internal Applicant (PWD) Answer N/A
 - ii. Internal Selection (PWD) Answer N/A
- b. Grade GS-15
 - i. Qualified Internal Applicant (PWD) Answer N/A

- . Internal Select ons (PWD) Answer N/A i
- c. Grade GS-14
 - . Qual f ed Internal Appl cants (PWD) i Answer N/A
 - . Internal Select ons (PWD) Answer N/A
- d. Grade GS-13
 - . Qual f ed Internal Appl cants (PWD) ii Answer N/A
 - . Internal Select ons (PWD) Answer N/A

The OCC, as a second-level component of Treasury, does not have a complete analys s of appl cant flow data requ red to subm t a response to th s quest on. G ven Treasury’s comm tment to prov d ng accurate and rel able data, based on the challenges dent f ed n the Execut ve Summary, Treasury dec ded to exclude appl cant flow data from the FY 2023 MD-715 subm ss on. Treasury’s OCRE efforts and n t at ves n FY 2024 w ll prov de Treasury the opportun ty to subm t complete appl cant flow data and Part J responses for the FY 2024 MD-715 report.

2. Does your agency have a tr gger nvolv ng PWTD among the qual f ed nternal appl cants and/or selectees for promot ons i to the sen or grade levels? (The appropri ate benchmarks are the relevant appl cant pool for qual f ed nternal appl cants and the qual f ed appl cant pool for selectees.) For non-GS pay plans, please use the approx mate sen or grade levels. If “yes”, descr be the tr gger(s) n the text box. Select “n/a” f the appl cant data s not ava lable for your agency, and descr be your plan to prov de the data n the text box.

- a. SES
 - . Qual f ed Internal Appl cants (PWTD) i Answer N/A
 - . Internal Select ons (PWTD) Answer N/A
- b. Grade GS-15
 - . Qual f ed Internal Appl cants (PWTD) i Answer N/A
 - . Internal Select ons (PWTD) i Answer N/A
- c. Grade GS-14 i
 - . Qual f ed Internal Appl cants (PWTD) Answer N/A
 - . Internal Select ons (PWTD) Answer N/A i
- d. Grade GS-13
 - . Qual f ed Internal Appl cants (PWTD) i Answer N/A
 - . Internal Select ons (PWTD) Answer N/A

The OCC, as a second-level component of Treasury, does not have a complete analys s of appl cant flow data requ red to subm t a response to th s quest on. G ven Treasury’s comm tment to prov d ng accurate and rel able data, based on the challenges dent f ed n the Execut ve Summary, Treasury dec ded to exclude appl cant flow data from the FY 2023 MD-715 subm ss on. Treasury’s OCRE efforts and n t at ves n FY 2024 w ll prov de Treasury the opportun ty to subm t complete appl cant flow data and Part J responses for the FY 2024 MD-715 report.

3. Us ng the qual f ed appl cant pool as the benchmark, does your agency have a tr gger nvolv ng PWD among the new h res i to the sen or grade levels? For non-GS pay plans, please use the approx mate sen or grade levels. If “yes”, descr be the

title(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

- a. New Hires to SES (PWD) Answer N/A
- b. New Hires to GS-15 (PWD) Answer N/A
- c. New Hires to GS-14 (PWD) Answer N/A
- d. New Hires to GS-13 (PWD) Answer N/A

The OCC, as a second-level component of T easu y, does not have a complete analysis of applicant flow data equi ed to submit a response to this question. Given T easu y’s commitment to providing accurate and reliable data, based on the challenges identified in the Executive Summary, T easu y decided to exclude applicant flow data from the FY 2023 MD-715 submission. T easu y’s OCRE efforts and initiatives in FY 2024 will provide T easu y the opportunity to submit complete applicant flow data and Part J responses for the FY 2024 MD-715 report.

4. Using the qualified applicant pool as the benchmark, does your agency have a title involving PWTB among the new hires to the senior grade levels? For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the title(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

- a. New Hires to SES (PWTB) Answer N/A
- b. New Hires to GS-15 (PWTB) Answer N/A
- c. New Hires to GS-14 (PWTB) Answer N/A
- d. New Hires to GS-13 (PWTB) Answer N/A

The OCC, as a second-level component of T easu y, does not have a complete analysis of applicant flow data equi ed to submit a response to this question. Given T easu y’s commitment to providing accurate and reliable data, based on the challenges identified in the Executive Summary, T easu y decided to exclude applicant flow data from the FY 2023 MD-715 submission. T easu y’s OCRE efforts and initiatives in FY 2024 will provide T easu y the opportunity to submit complete applicant flow data and Part J responses for the FY 2024 MD-715 report.

5. Does your agency have a title involving PWD among the qualified internal applicants and/or selectees for promotions to supervisory positions? (The appropriate benchmarks are the relevant applicant pool of qualified internal applicants and the qualified applicant pool for selectees.) If “yes”, describe the title(s) in the text box. Select “n/a” if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

- a. Executives
 - i. Qualified Internal Applicants (PWD) Answer N/A
 - ii. Internal Selections (PWD) Answer N/A
- b. Managers
 - i. Qualified Internal Applicants (PWD) Answer N/A
 - ii. Internal Selections (PWD) Answer N/A
- c. Supervisors
 - i. Qualified Internal Applicants (PWD) Answer N/A
 - ii. Internal Selections (PWD) Answer N/A

The OCC, as a second-level component of the Treasury, does not have a complete analysis of applicant flow data required to submit a response to this question. Given the Treasury's commitment to providing accurate and reliable data, based on the challenges identified in the Executive Summary, the Treasury decided to exclude applicant flow data from the FY 2023 MD-715 submission. The Treasury's OCRE efforts and initiatives in FY 2024 will provide the Treasury the opportunity to submit complete applicant flow data and Part J responses for the FY 2024 MD-715 report.

6. Does your agency have a trigger involving PWD among the qualified internal applicants and/or selectees for promotions to supervisory positions? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. Executives

i. Qualified Internal Applicants (PWTD) Answer N/A

ii. Internal Selections (PWTD) Answer N/A

b. Managers

i. Qualified Internal Applicants (PWTD) Answer N/A

ii. Internal Selections (PW D) Answer N/A

c. Supervisors

i. Qualified Internal Applicants (PWTD) Answer N/A

ii. Internal Selections (PW D) Answer N/A

The OCC, as a second-level component of the Treasury, does not have a complete analysis of applicant flow data required to submit a response to this question. Given the Treasury's commitment to providing accurate and reliable data, based on the challenges identified in the Executive Summary, the Treasury decided to exclude applicant flow data from the FY 2023 MD-715 submission. The Treasury's OCRE efforts and initiatives in FY 2024 will provide the Treasury the opportunity to submit complete applicant flow data and Part J responses for the FY 2024 MD-715 report.

7. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWD among the selectees for new hires to supervisory positions? If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. New Hires for Executives (PWD) Answer N/A

b. New Hires for Managers (PWD) Answer N/A

c. New Hires for Supervisors (PWD) Answer N/A

The OCC, as a second-level component of the Treasury, does not have a complete analysis of applicant flow data required to submit a response to this question. Given the Treasury's commitment to providing accurate and reliable data, based on the challenges identified in the Executive Summary, the Treasury decided to exclude applicant flow data from the FY 2023 MD-715 submission. The Treasury's OCRE efforts and initiatives in FY 2024 will provide the Treasury the opportunity to submit complete applicant flow data and Part J responses for the FY 2024 MD-715 report.

8. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWD among the selectees for new hires to supervisory positions? If "yes", describe the trigger(s) in the text box. Select "n/a" if the applicant data is not available for your agency, and describe your plan to provide the data in the text box.

a. New Hires for Executives (PW D) Answer N/A

- b. New Hires for Managers (PWTD) Answer N/A
- c. New Hires for Supervisors (PWTD) Answer N/A

The OCC, as a second-level component of Treasury, does not have a complete analysis of applicant flow data required to submit a response to this question. Given Treasury’s commitment to providing accurate and reliable data, based on the challenges identified in the Executive Summary, Treasury decided to exclude applicant flow data from the FY 2023 MD-715 submission. Treasury’s OCRE efforts and initiatives in FY 2024 will provide Treasury the opportunity to submit complete applicant flow data and Part J responses for the FY 2024 MD-715 report.

Section VI: Plan to Improve Retention of Persons with Disabilities

To be model employer for persons with disabilities, agencies must have policies and programs in place to retain employees with disabilities. In this section, agencies should: (1) analyze workforce separation data to identify barriers retaining employees with disabilities; (2) describe efforts to ensure accessibility of technology and facilities; and (3) provide information on the reasonable accommodation program and workplace assistance services.

A. VOLUNTARY AND INVOLUNTARY SEPARATIONS

1. In this reporting period, did the agency convert all eligible Schedule A employees with a disability into the competitive service after two years of satisfactory service (5 C.F.R. § 213.3102(u)(6)(i))? If “no”, please explain why the agency did not convert all eligible Schedule A employees.

Answer Yes

There were two Schedule A employees hired in FY 2021 and both were converted to career status in FY 2023.

2. Using the inclusion rate as the benchmark, did the percentage of PWD among voluntary and involuntary separations exceed that of persons without disabilities? If “yes”, describe the trigger below.

a. Voluntary Separations (PWD) Answer Yes

b. Involuntary Separations (PWD) Answer Yes

V1 B14 in DI: The inclusion rates for PWD were above the rates of persons with no disabilities for voluntary and involuntary separations—6.32 percent vs. 6.20 percent and 0.53 percent vs. 0.03 percent, respectively.

Separations	Total #	Reportable Disabilities %	Without Reportable Disabilities %
Permanent Workforce: Reduction in Force	0	0.00	0.00
Permanent Workforce: Removal	1	0.26	0.00
Permanent Workforce: Resignation	89	2.11	2.49
Permanent Workforce: Retirement	92	3.16	2.46
Permanent Workforce: Other Separations	50	1.32	1.39
Permanent Workforce Total Separations	232	6.84	6.34

3. Using the inclusion rate as the benchmark, did the percentage of PWD among voluntary and involuntary separations exceed that of persons without targeted disabilities? If “yes”, describe the trigger below.

a. Voluntary Separations (PWTD) Answer Yes

b. Involuntary Separations (PWTD) Answer No

V1 B14 in DI: The inclusion rate of PWTD (7.81 percent) exceeded the rate of persons with no disabilities for voluntary separations

6.20 percent).

Separations	Total #	Targeted Disabilities %	Without Targeted Disabilities %
Permanent Workforce: Reduction in Force	0	0.00	0.00
Permanent Workforce: Removal	1	0.00	0.03
Permanent Workforce: Resignation	89	3.13	2.44
Permanent Workforce: Retirement	92	3.13	2.53
Permanent Workforce: Other Separations	50	1.50	1.38
Permanent Workforce: Total Separations	232	7.81	6.37

4. If a trigger exists involving the separation rate of PWD and/or PWTB, please explain why they left the agency using exit interview results and other data sources.

In FY 2023, there were seven exit survey respondents with disabilities: three retired and four accepted other position(s). A large majority (85.7 percent) indicated they would return to work for the OCC/Treasury Department, and there was nothing that could have been done to prevent them from leaving the agency (71.4 percent). Also, 100.0 percent indicated they would recommend the OCC/Treasury as a good place to work, and 85.7 percent stated they generally had a positive work experience. Eight issues were cited by PWD as the primary reasons for leaving (keeping in mind there were seven respondents): two issues were equally cited—office morale and recognition of efforts, contributions, and achievements (relationship with supervisor); two issues were equally cited—job stress and cooperativeness and teamwork (relationship with supervisor); expectation of job performance (relationship with supervisor); and three issues were equally cited—workload, empowerment to improve performance (relationship with supervisor), and demonstration of skills and capabilities (work experience). In the agency-wide survey results, job stress, office morale, pay, career growth, and demonstrated skills and capabilities (work experience) were cited most often.

B. A. ACCESSIBILITY OF TECHNOLOGY AND FACILITIES

Pursuant to 29 CFR §1614.203 d) 4), federal agencies are required to inform applicants and employees of their rights under Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. § 794 b), concerning the accessibility of agency technology, and the Architectural Barriers Act of 1968 (42 U.S.C. § 4151-4157), concerning the accessibility of agency facilities. In addition, agencies are required to inform individuals where to file complaints if other agencies are responsible for a violation.

1. Please provide the internet address on the agency’s public website for its notice explaining employees’ and applicants’ rights under Section 508 of the Rehabilitation Act, including a description of how to file a complaint.

The OCC’s public websites on Section 508 rights: <https://www.occ.gov/about/policies/accessibility.html> <https://www.helpwithmybank.gov/policies/policies-web-site.html> Instructions on how to file a complaint: <https://www.helpwithmybank.gov/policies/accessibility.html>

2. Please provide the internet address on the agency’s public website for its notice explaining employees’ and applicants’ rights under the Architectural Barriers Act, including a description of how to file a complaint.

<https://occ.gov/about/policies/accessibility.html> To file a complaint, go to this webpage and click on the link regarding how to “File a Complaint” of discrimination. For concerns about the OCC’s buildings and facilities, contact: Facilities Management Office: (202) 649-7288 TTY: (800) 877-8339 via a relay service)

3. Describe any programs, policies, or practices that the agency has undertaken, or plans on undertaking over the next fiscal year, designed to improve accessibility of agency facilities and/or technology.

The OCC continued to work toward ensuring 508 users had necessary information and communication technology to effectively perform their jobs.

REASONABLE ACCOMMODATION PROGRAM

Pursuant to 29 C.F.R. § 1614.203(d)(3), agencies must adopt, post on their public website, and make available to all job applicants and employees, reasonable accommodation procedures.

- 1. Please provide the average time frame for processing initial requests for reasonable accommodations during the reporting period. (Please do not include previously approved requests with repetitive accommodations, such as interpreting services.)

20 business days or less

- 2. Describe the effectiveness of the policies, procedures, or practices to implement the agency’s reasonable accommodation program. Some examples of an effective program include timely processing requests, timely providing approved accommodations, conducting training for managers and supervisors, and monitoring accommodation requests for trends.

In FY 2023, 94 percent of reasonable accommodation requests were processed within the time frame set forth in the agency procedures. In addition, the agency approved all requests for reasonable accommodation. The OCC also has an interagency agreement with the Federal Occupational Health Agency to conduct ergonomic consultation and assessments (e.g., fitness for duty) in FY 2023, and will continue to do so in FY 2024.

PERSONAL ASSISTANCE SERVICES ALLOWING EMPLOYEES TO PARTICIPATE IN THE WORKPLACE

Pursuant to 29 CFR §1614.203(d)(5), federal agencies, as an aspect of affirmative action, are required to provide personal assistance services (PAS) to employees who need them because of a targeted disability, unless doing so would impose an undue hardship on the agency.

Describe the effectiveness of the policies, procedures, or practices to implement the PAS requirement. Some examples of an effective program include timely processing requests for PAS, timely providing approved services, conducting training for managers and supervisors, and monitoring PAS requests for trends.

During FY 2018, the OCC adopted the U.S. Department of the Treasury’s PAS policy and procedures, which follow the requirements established by the Office of Personnel Management. In addition, the Treasury Department has procured a Treasury-wide PAS contract. This contract will allow the OCC to establish a blanket purchase agreement (BPA) against the Treasury-wide base contract. The OCC has set up its BPA with the procurement office to use these services when necessary. To date, the OCC has not used these services.

Section VII: EEO Complaint and Findings Data

AGENCY EEO COMPLAINT DATA INVOLVING HARASSMENT

- 1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging harassment, as compared to the governmentwide average?

Answer Yes

- 2. During the last fiscal year, did any complaints alleging harassment based on disability status result in a finding of discrimination or a settlement agreement?

Answer Yes

- 3. If the agency had one or more findings of discrimination alleging harassment based on disability status during the last fiscal year, please describe the corrective measures taken by the agency.

Not applicable

. EEO COMPLAINT DATA INVOLVING REASONABLE ACCOMMODATION

1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging failure to provide a reasonable accommodation, as compared to the government-wide average?

Answer Yes

2. During the last fiscal year, did any complaints alleging failure to provide reasonable accommodation result in a finding of discrimination or a settlement agreement?

Answer Yes

3. If the agency had one or more findings of discrimination involving the failure to provide a reasonable accommodation during the last fiscal year, please describe the corrective measures taken by the agency. **B**

Not applicable

Section VIII: Identification and Removal of Barriers

*Element D of MD-715 requires agencies to conduct a barrier analysis when a trigger suggests that a policy, procedure, or practice may be impeding the employment opportunities of a protected EEO group. **B***

1. Has the agency identified any barriers (policies, procedures, and/or practices) that affect employment opportunities for PWD and/or PWTD?

Answer Yes

2. Has the agency established a plan to correct the barrier(s) involving PWD and/or PWTD?

Answer Yes

3. Identify each trigger and plan to remove the barrier(s), including the identified barrier(s), objective(s), responsible official(s), planned activities, and, where applicable, accomplishments **B**

Annual Activities Targeted to Implement Objectives				
Target Date	Annual Activities	Sufficient Staffing & Funding?	Modified Date	Implement Date
09/30/2023	Establish and maintain a partnership with the City of Philadelphia to provide training and employment opportunities for residents of the City of Philadelphia.	Yes	P	09/30/2023
09/30/2023	Provide an annual report on the status of the City of Philadelphia's efforts to address the needs of the community.	Yes	P	09/30/2023
09/30/2023	Provide a report on the status of the City of Philadelphia's efforts to address the needs of the community.	Yes		09/30/2023
09/30/2023	The City of Philadelphia will continue to work with the City of Philadelphia to provide training and employment opportunities for residents of the City of Philadelphia.	Yes	P	09/30/2023
09/30/2023	Conduct a study to identify the needs of the community and provide a report on the status of the City of Philadelphia's efforts to address the needs of the community.	Yes	P	09/30/2023
09/30/2023	Expand the City of Philadelphia's efforts to provide training and employment opportunities for residents of the City of Philadelphia.	Yes		09/30/2023
09/30/2023	8. The City of Philadelphia will continue to work with the City of Philadelphia to provide training and employment opportunities for residents of the City of Philadelphia.	Yes	P	09/30/2023

Report on the Status of the City of Philadelphia's Efforts to Address the Needs of the Community	
Fiscal Year	Annual Status
2023	Between 2020 and 2022, the City of Philadelphia has made significant progress in addressing the needs of the community. The City of Philadelphia has provided training and employment opportunities for residents of the City of Philadelphia. The City of Philadelphia has also provided a report on the status of the City of Philadelphia's efforts to address the needs of the community. The City of Philadelphia has also expanded its efforts to provide training and employment opportunities for residents of the City of Philadelphia. The City of Philadelphia has also conducted a study to identify the needs of the community and provided a report on the status of the City of Philadelphia's efforts to address the needs of the community. The City of Philadelphia has also expanded its efforts to provide training and employment opportunities for residents of the City of Philadelphia.

P

Source Trigger:	Workforce Data (if so identify the table)				
Specific Workforce Data Table	Workforce Data Table - B1				
STATEMENT OF CONDITION THAT WAS A TRIGGER FOR A POTENTIAL BARRIER:	Lower-than-expected participation rate (percentage) in career development programs (retention factors) compared to other groups.				
Provide a description of the barrier and its impact on the workforce.	How the barrier impacts the workforce and the organization's ability to attract and retain talent.				
STATEMENT OF BARRIER GROUPS:	Barriers to employment				
Barrier Addressed?	Yes				
Barrier Identified?	Yes				
STATEMENT OF IDENTIFIED BARRIER:	Barrier Name	Description of Barrier			
Provide a description of the barrier and its impact on the workforce or potential barrier details of the barrier under consideration.	Retention of Career Development Programs	Insufficient funding for career development programs, and limited participation in these programs.			
Objectives and Data Sources					
Date Initiated	Target Date	Sufficient Funding / Staffing?	Date Modified	Date Implemented	Objective Description
10/1/2022	09/30/2023	Yes			Increase participation in career development programs.
Reporting Officer(s)					
Title		Name		Standards Attained?	
Senior Director of Employment		Allison Kornblum		Yes	
Executive Director of Employment and Women Initiatives		Shirley Smith		Yes	
Plan Activities Toward Implementation of Objective					
Target Date	Plan Activities			Sufficient Staffing & Funding?	Modified Date
09/30/2023	Engage WFD to improve management, leadership, and career development programs through employment groups (ENIG) and advanced workforce communication.			Yes	09/30/2023

Annual Activities Targeted to Improve Objectives				
Target Date	Annual Activities	Sufficient Staffing & Funding?	Modified Date	Completion Date
09/30/2023	Share information about the agency's financial health with the public.	Yes		09/30/2023
09/30/2023	Manage the agency's financial resources.	Yes		09/30/2023
09/30/2023	TA... reg... comp... manag... int... of... also... dis... permane... dis... pe...	Yes		09/30/2023
09/30/2023	Part... Co... a)... b)...	Yes		09/30/2023
09/30/2023	Publ... va... new... in... pa...	Yes		09/30/2023
09/30/2023	Edu... rea... ed... •... •... vid...	Yes		09/30/2023
09/30/2023	Sha... pra... sup... ac...	Yes	09/30/2023	
Results to be Achieved				
Fiscal Year	Achievements			
2023	Hi... tha... in... pa... de...			

P

4. Please explain the factor(s) that prevented the agency from timely completing any of the planned activities.

Due to resource constraints, the OCC was unable to publish technology-based information about section 508 accessibility needs but plans to do so in FY 2024.

D

5. For the planned activities that were completed, please describe the actual impact of those activities toward eliminating the barrier(s).

Participation rates for PW have gradually increased over the last five years, from 9.1 percent in FY 2019 to 10.5 percent in FY 2023. In FY 2023 (as of August 7, 2023), the applicant flow rate for PW was 6.1 percent and the selection rate was 3.3 percent. The applicant flow rate and the selection rate fell below the EEOC goal of 12.0 percent. The OCC retained 100 percent of its non-competitive Schedule A hires from FY 2021 and converted 100 percent of its eligible Schedule A hires.

6. If the planned activities did not correct the trigger(s) and/or barrier(s), please describe how the agency intends to improve the plan for the next fiscal year.

The OCC changed the focus of its barrier plan to concentrate on its MCO and added activities that support these occupations. Planned activities are being executed, monitored, and evaluated. The OCC expanded the focus of its barrier plan to concentrate on the retention and development of its PW. Planned activities are being executed, monitored, and evaluated.